



Position Description Fitter/ Mechanic Service Specialist

<p><u>ESSENTIAL QUALIFICATIONS:</u></p> <ul style="list-style-type: none"> Diesel Mechanic and /or Fitter Qualifications Relevant Medical Senior First Aid Minimum C Class Licence Forklift Ticket Excellent communication skills Computer literate Be highly organised taking pride in your work 	<p><u>DESIRABLE QUALIFICATION/ATTRIBUTES:</u></p> <ul style="list-style-type: none"> 5 years Agricultural Spraying service experience Practical mechanical experience in hydraulics and fluid mechanics Product knowledge of all SprayerBarn equipment GPS and precision Agriculture knowledge.
<p><u>KEY RELATIONSHIPS:</u></p> <p>This position must have excellent relationships with customers, suppliers and team members.</p>	
<p><u>OBJECTIVES AND REQUIREMENTS OF THE POSITION:</u></p> <p>To ensure that the Service area of SprayerBarn DUBBO runs efficiently by providing:</p> <ul style="list-style-type: none"> — Predelivery service — Field service and breakdown repairs — Sprayer modification — Delivery and In-service work — installation of GPS and sales support. <p>This role requires the person to be accountable for this role.</p> <p>The Fitter/ Mechanic will exercise sound business judgement and good communication whilst assisting in training others for the best outcome of the Dubbo Franchise.</p>	
<p><u>KEY PERFORMANCE MEASUREMENT DATA:</u></p> <ul style="list-style-type: none"> Service Outcomes WHS Environmental management Quality 	



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Area	Description	KPI % Rating
Business and Operations	<p>Service -</p> <ol style="list-style-type: none"> 1. Pre-Delivery – Consult with customer, install all accessories as per schedule, consult with Technical experts to assist with diagnosis and repair 2. Delivery and In-service – Deliver Sprayer in a timely manner, instructing customer on its operation. 3. Workshop Repair – consult with customer to determine issues, order parts and complete within estimated repair costs. 4. Field Service – Complete field service work timely and efficiently staying overnight if necessary. Plan trips ahead of time 5. Design – As necessary, design and develop equipment to fit on Spray Equipment. 6. GPS- Install, program, troubleshoot and modify Sprayer GPS systems on site and during pre-delivery. 7. Assist all staff members with parts enquiries 8. Ensure all job cards and timesheets are completed accurately and on time. 9. Ensure all parts are allocated to jobs, communicate with parts ordering staff and develop harmonious internal relationships. 10. Develop and maintain a healthy environment and culture. 11. Follow procedures and participate in meetings to improve systems in the workplace 12. Be a self-motivated self-starter 	70%



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Area	Description	KPI % Rating
OHSEC	Safety:- <ol style="list-style-type: none"> 1. Ensure that all safe working procedures are followed 2. Provide a visible commitment to safety and assist in achieving company and client safety targets 3. Assist the Franchisor to Work towards certification in AS4801 – WHS Systems. 	20%
	Environmental:- <ol style="list-style-type: none"> 4. Assist Franchisor and Franchisee in complying with environmental legislation and regulations. 	5%
	Quality:- <ol style="list-style-type: none"> 5. Assist the Franchisor and Franchisees in accreditation to AS 9001 - Quality 	5%

Reports

Daily job cards for each job
Weekly timesheets